

# RICHLIN WINDOW LIMITED LIFETIME WARRANTY

**GENERAL WARRANTY:** Richlin Window, a division of Hayfield Window and Door Company, Inc. (HWDC), warrants that its Richlin products shall be free from any defects in the material and workmanship for as long as the original purchaser owns the property.

The limited warranty for the Richlin Window series is transferable one time by the original purchaser to the successor owner of the property within thirty (30) years from the date in which the windows were manufactured and shall not be further transferable.

If the windows covered by this warranty are defective, HWDC will repair or replace the defective part(s). HWDC will provide the repair or replacement part(s) to you free of charge; except as otherwise provided for herein. You must pay for the labor costs of removal, installation or reinstallation of the part or component, or the entire window, if necessary, in order to effect the repair.

**VINYL FRAME AND SASH PARTS:** HWDC warrants that the Richlin rigid vinyl extrusions used in the products are first grade exterior quality materials. The PVC extrusions have been tested and proven using the high grades of UV treatment available on today's market. HWDC warrants that the vinyl extrusions used in these products will not pit, chip, corrode or blister under ordinary conditions on account of manufacturing defects in the extrusions and that the wood veneer on the interior surfaces will not delaminate from the windows and door for the LIFE of the product to original purchaser. All window and door units supplied with either pine or oak wood must be sealed immediately after delivery for this warranty to be valid. Painting or staining of vinyl parts will void any warranty with respect to such parts. HWDC is not responsible for unsatisfactory wood grains or stains applied by the consumer.

**HARDWARE:** HWDC warrants that window hardware shall be free from defects in material and workmanship for the life of the product as long as the original purchaser owns the home.

**INSULATING GLASS:** HWDC warrants that the INSULATING GLASS in its Richlin products shall be free from failure of the hermetic seal for as long as the original purchaser owns the home.

Replacement glass or sash glazed with insulated glass will be supplied to the second homeowner as follows:

1-10 years from purchase of windows - No charge  
11-20 years from purchase of windows - 50% of chargeable rate  
over 20 years from purchase of windows - 75% of chargeable rate

This warranty does not cover glass breakage or distortion or any other failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, faulty building construction or design, exposure to the elements, improper or insufficient handling, storage, installation, maintenance or service, and nonstandard installations, i.e., non-vertical, on the side or out-of-square position. Also excluded from this warranty are failures or operating difficulties resulting from the exposure to corrosive fumes, or condensates, subjection to stress from the movement of the structure, the use of films and coatings on the interior of the product, or use in swimming pools or other high humidity areas without adequate ventilation or humidity control.

For an additional cost, a lifetime glass breakage warranty for windows is available. This needs to be purchased at the time of original purchase and must be for all windows installed in the home. Labor to install is not included. This optional coverage is nontransferable.

Condensation of any windows and any related water damage, which may occur as the natural result of humidity within the property or changes in interior/exterior temperatures, does not indicate a defect and is not included in this warranty. Should there be such failure of the hermetic seal within the warranty period, HWDC shall provide either a replacement piece of insulated glass or a sash glazed with insulated glass, at its discretion. The consumer and not HWDC will be responsible for installation replacement of the glass and shipping costs incurred.

THIS WARRANTY WITH RESPECT TO INSULATING GLASS DOES NOT APPLY WHEN HWDC FURNISHES WINDOW UNITS OR A COMPONENT THEREOF IN A SIZE WHICH IS GREATER IN WIDTH OR GREATER IN HEIGHT THAN THE LARGEST SIZE SHOWN FOR THAT WINDOW SPECIFICATION IN THE PRINTED CATALOG. IN THE CASE OF SUCH GREATER SIZE, THERE SHALL BE NO WARRANTY OF ANY KIND, WHETHER IMPLIED OR OTHERWISE, WITH RESPECT TO SUCH A WINDOW OR COMPONENT THEREOF.

**SPECIFICATION LIMITATIONS:** Any warranty will apply only if the product is installed and operated in accordance with HWDC's instructions.

This warranty does not cover any product that has been abused, misused, altered, used for a purpose other than that for which it was intended or in a manner inconsistent with any instructions regarding its use. This warranty does not cover glass breakage or distortion or an other failures or operating difficulties, in the glass or vinyl components or glazing due to accident, misapplication, faulty building construction or design, exposure to the elements, improper or insufficient handling, storage, installation, maintenance or service, and nonstandard installations, i.e., non-vertical, on the side or out-of-square position. Also excluded from this warranty are failures or operating difficulties resulting from the exposure to corrosive fumes, or condensates, subjection to stress from the movement of the structure, the use of films and coatings on the interior of the product, or use in swimming pools or other high humidity areas without adequate ventilation or humidity control.

Replacement components may vary slightly in color or gloss in comparison to original components. HWDC, shall not be liable to the homeowner/consumer as a result of such variance. HWDC, reserves the right to discontinue or modify any of its products, including the color of said products, without notice to the homeowner/consumer. In the event products covered by this warranty are no longer available, HWDC shall have the right to substitute products which in the sole and absolute discretion of HWDC, are of equal value and quality.

This warranty will not be available in the event that: HWDC part or parts manufactured by others are used in the installation of HWDC product where such parts have not been approved for installation of that product; or half rounds, transoms, ellipticals, etc. manufactured by others are stacked or mullied on HWDC products.

**GENERAL PROVISIONS:** THERE ARE NO OTHER WARRANTIES EXCEPT AS SET FORTH HEREIN. ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN DURATION TO THE PERIOD OF COVERAGE OF THESE EXPRESS WRITTEN WARRANTIES. HWDC SHALL NOT BE LIABLE FOR APPLICABLE TAXES OR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, DAMAGE OR LOSS TO PERSONS OR OTHER PROPERTY. Some states do not allow limitation on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so these limitations or exclusions may not apply to you. These warranties give you specific legal rights and you may also have other rights which vary from state to state. NO DISTRIBUTOR, SALESPERSON, DEALER, RETAILER OR OTHER REPRESENTATIVE OF HWDC HAS THE AUTHORITY TO MAKE WARRANTIES OR FITNESS FOR A PARTICULAR PURPOSE OR TO ALTER OR CHANGE THESE WARRANTIES EITHER ORALLY OR IN WRITING.

If you, the original homeowner, are selling your home and wish to transfer your remaining warranty to the second homeowner, please complete the attached transferable certificate and submit with a check of \$100.00 to the Warranty Department of Hayfield Window and Door Company, P.O. Box 25, Hayfield, MN 55940. If additional transferable certificates are needed for future transfers of the original warranty, please write to the Warranty Department at the above address for approval and a new certificate will be sent. Only available for residential, not commercial or multi-housing projects.

## Transferable Certificate Hayfield Window and Door Company

Please send a check or money order for \$100.00 along with this certificate for the warranty transfer.

Original Purchaser-Property Owner: \_\_\_\_\_  
Property Address: \_\_\_\_\_

Dealer: \_\_\_\_\_

Date Built: \_\_\_\_\_

Transferable Warranty Purchase Date: \_\_\_\_\_

Please contact Hayfield Window and Door Company for any future transfers on this address.



P.O. Box 25  
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